Job details

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Req ID  80647BR
Business Title  Instructional Systems Designer
Group  MSS
Location  USA VIRGINIA Alexandria
Clearance Level Needed  Secret
Category  Information Technology

Job Duties and Responsibilities

Instructional Systems Designer/Adobe Captivate Developer/Camtasia Developer to support the design, development and presentation of Customs and Border Protection (CBP) Automated Commercial Environment (ACE) training content for the Cargo Systems Program Directorate. The individual will be part of a 15-person team consisting of Project Manager and Instructional Designers/Developers. You will be assigned to one or more Agile teams to develop new training content that supports CBP Cargo and/or Financial mission objectives. The Agile team is composed of Developers, Subject Matter Experts, Capability Owner, Business Analyst, Graphical User Interface (GUI) Developer, and Team Lead. Experience as an instructional designer and a demonstrated ability to articulate and present technical information to a diverse group in a classroom environment is a plus.

General Responsibilities:

- Development of Instructional Materials to include User Guides and Quick Reference Guides, and Training Requirements & Plans – planning documents outlining the training solution, and Storyboards/Outlines.
- Development of Web-based Training and training simulations using Adobe Captivate and/or Camtasia.
- Developing Instructor Led Training (ILT) Instructor/Student Guides.
- Able to travel for field training. Infrequent travel may be required at times to provide ILT and On Site Support (OSS).
- Present Instructor Led Training in a classroom environment as well as conduct system demonstrations via on-line webinars.

Mandatory Skills Requirements:

- Experience using Microsoft Office Suite to include Word, Excel, PowerPoint
- Experience developing courseware using various authoring tools including Adobe Captivate or Camtasia
- Ability to successfully obtain a comprehensive background investigation.
comprehensive security background investigation

Excellent writing skills

**Qualifications**
Requires Bachelors degree (in Computer Science or related field) or equivalent, and five to seven years of related experience.

**Additional Qualifications**
Instructional Systems Design/Adult Learning; Previous experience in developing and delivering ILT
Previous Experience or knowledge of the Automated Commercial Environment (ACE) or Cargo System processing as a Customs and Border Protection Officer, Import/Export Specialist, Entry Specialist, Broker, Importer, or other role can be substituted for some of the degree or Instructional Systems Design experience.

**Degrees**
See Qualifications

**Years of Experience**
See Qualifications

**Position Type**
Full-Time

**Shift**
Day

**Overview**
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